

ESNO PRIVACY POLICY

At the European Specialist Nurses Organisation (ESNO), we are committed to protecting and respecting your privacy under the EU General Data Protection Regulation, EUGDPR, this Policy explains when and why we collect personal information about our Network, how we use it, the conditions under which we may disclose it to others and how we keep it secure. We may change this Policy from time to time so please check our website occasionally to ensure that you are happy with any changes. By joining our Network, you are agreeing to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to secretariat@esno.org or by writing to Pontanuslaan 12, 6821HR, Arnhem, Netherlands | Alternatively, you can telephone at + 31-6-23343086.

Who are we?

The European Specialist Nurses Organisation (ESNO), is a non-profit membership organisation that focusses on enhancing the capacity and capability of specialist nurses to deliver high quality healthcare in Europe. ESNO is a registered under the Dutch law. The registered address is Pontanuslaan 12, 6821HR, Arnhem Netherlands.

How do we collect information from you?

We obtain information about you when you join our Network and when you use our website. On the website we do not use cookies but only anonymous statistics: Google Analytics.

What type of information is collected from you?

The personal information we collect by e-mail and business card provided by you might include your name, address, phone number, email address, country, job title, and place of employment. It might also include your financial bank details information such as your name, IBAN, SWIFT, name of the Bank.

How is your information used?

We may use your information to:

- Process a payment that you have made;
- Seek your views or comments on the services we provide;
- Notify you of changes to our services;
- Send you communications which you have requested and that may be of interest to you.

These may include information about events, update on European Affairs, research opportunities, promotions of third organisations' services, and ESNO internal news. We are legally required to hold some types of information to fulfil our legal and financial obligations.

We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us and within the legal requirements

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes. We may share your information with third parties upon your explicit consent, and only for the specific purpose that was agreed upon.

Third Party Service Providers working on our behalf. We may pass your information to our third-party

service providers, agents subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to send you mailings). However, when we use third-party service providers, we disclose only the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes. Please be reassured that we will not release your information to third parties unless you have requested us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

When ESNO is going to use an secure online payment pages -what is not the case in this stage- your payment will be processed by a third-party payment processor, who specializes in the secure online capture and processing of credit/debit card transactions. If you have any questions regarding secure transactions, please contact us.

We may transfer your personal information to a third party if we are under a duty to disclose or share your personal data in order to comply with any legal obligation or to enforce or apply our terms of use or to protect the rights, property or safety of our supporters and customers. However, we will take steps with the aim of ensuring that your privacy rights continue to be protected.

Your choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct communications from us about the vital work we do to improving health and healthcare, then please contact us by email at secretariat@esno.org or telephone at +31-6-23343086.

How you can access and update your information

The accuracy of your information is important to us.

We are working on ways to make it easier for you to review and correct the information that we hold about you. In the meantime, if you change email address, or any of the other information we hold is inaccurate or out of date, please email us at secretariat@esno.org or write to us at European Specialist Pontanuslaan 12, 6821HR, Arnhem Netherlands.+31 6 23343086 - secretariat@esno.org - www.esno.org

You have the right to ask for a copy of the information ESNO holds about you. You are entitled to access anytime your personal information, and to rectify or remove them by contacting us at secretariat@esno.org. In case of a removal request, ESNO commits to delete the personal information as promptly as possible and within a reasonable delay, giving you confirmation by email once the removal is completed.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it is treated securely.

Any sensitive information (such as bank details) is only collected within the protected ESNO bank account system , ESNO does not collect bank details in ESNO data files.

Non-sensitive details (your name, email address, etc.) are transmitted normally by e-mail and over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Where we have given (or where you have chosen) a password which enables you to access certain parts of our websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Profiling

We may analyze your personal information to create a profile of your interests and preferences so that we can contact you with information relevant to you. We may make use of additional information about you when it is available from external sources to help us do this effectively. We may also use your personal information to detect and reduce fraud and credit risk.

Use of 'cookies'

Like many others, our website does not use cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. For example, we use cookies to store your country preference. This helps us to improve our website and deliver a more personalized service. In the case the European Specialist Nurses organization (ESNO) is going to use Cookies, this will be published prior to implementation and shared to the members in a special communication.

In case of using cookies, it is possible to switch off cookies by setting your browser preferences. Turning cookies off may result in a loss of functionality when using our website.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third-party site and recommend that you check the policy of that third-party site.

18 or Under

Underage children are not allowed to join our Network or purchase services from us.

Transferring your information outside of Europe

No information is shared to any region in Europe and outside Europe.

Review of this Policy

We keep this Policy under regular review.

This Policy was last updated in 19th January 2023.